

# Dear Captain(s) of the Wikkelboat Nr. 2!

Thanks for your reservation and welcome to your waterhome! We are very excited for you to stay here and hope that you enjoy your time in Rotterdam and especially in the fabulous and super safe Maritime District!

We appreciate if you leave curtains open at daytime if you're out; so the boats keep their charm for people walking along our harbor. Please keep carbon footprint low by shutting down airco/heating when opening windows/doors.

Please feel free to let us know if you need anything or if you have any concerns. We are here to assist you in any way that we can!

#### Check-in & Check-out Instructions

Entrance and exit to our harbor and the Wikkelboat works in a simple self check-in way; we use smart locks which you can open or lock again by using a tag. The tags are located in a small lockerbox with the text WB 2 on it, next to the entrance gate of our harbor.

door and take the tags.





To open the gate hold the tag to the reader for a few seconds until it beeps.



To open the door hold the tag to the reader for a few seconds untill it beeps, then turn the knob to unlock



To exit the harbor use the red button

We kindly ask that you checkout of the boat before 11.00am. This will ensure that we have time to properly clean the house in preparation for other guests checking in. Only if time allows a later check-out is possible but we need to know on forehand. When you checkout, please leave your house key(s) again in the same lockerbox and randomize again the number.

### Overview

Basic amenities have been provided including coffee, tea, sugar, pepper & salt, toilet paper, dishwasher tablets, etc. Sometimes our guests oversee the handy dishwasher in the bathroom or the small closet behind the bathroom's mirror, with the hairdryer in it.

Our pantry is of course fully at your disposal. Feel free to use our cooking ware, utensils, and appliances as needed. Please put your dishes in the dishwasher after use.

We explicitly don't provide a traditional TV, please try-out new ways to entertain...like exploring Rotterdam or using the beamer for a new way of watching films on a window. A remote control lies in the small room next to the beamer and if it's (almost) dark you can watch a movie from the inner or outside glass. Just flip the view to not see everything in mirror view;-)

Our home is a non-smoking environment. If you need to smoke, please do so outside and dispose of your cigarettes afterwards in the bin.

Please use the parasol only with no or few wind and close it before you leave.

### **Cooling, heating**

It both works with an airconditioning unit. Temperature setting can be adapted on the panel in the big room next to the bed (kitchen site); be aware that temperature should be set on 16 for getting it 20 celcius...otherwise it will be sauna;-) Please don't adapt other things! Please keep windows shut if you use it, otherwise it's a waste of energy.

### The Safes

In each room is a safe free to use. In it are also some handy cables to use for charging etc. Please put these back after using them. You can easily lock the safe by choosing a 4 digit code and type this twice, then the safe will automatically lock. To unlock just put in the 4 digit code again and it will unlock.

## Lighting

At both entrances directly next to the door you find a pull coard to switch on/off the lights. With the pre-installed mobile app of Philips Hue on the tabletspeaker on table you can adapt the strength and color of the lights in the small room and outside. You can also use the white rectangular remote control hanging on the wall above the table.

In the big room another unique lamp is hanging; with the white round remote control (if available) and by the pre-installed app "Better Light" on the tabletspeaker you can adapt lighting colors, strength and direction. We also provide two small flex-leds which you can use wherever these are practical. Strength of light can also be adapted by pushing on the square.

#### **Internet Access**

Our home has high-speed mobile Internet access that you may connect to via wireless. The SSID is TRAM2 and the password is Marina2018! As we're in a harbor and don't have fixed connections, please don't download very heavy files as the daily limit for highspeed is 5GB (after that it significantly slows down) what normally should be sufficient. Let us know if you have any issues connecting to the router.

#### **Pets**

Pets are welcome, but please don't let them on our furniture and clean-up before check-out!

#### **Bathroom**

Please don't throw any waste – including tampons - in the toilet!! If the toilet gets stuck because of this, we will calculate the cleaning costs of €75 for this. Instead, throw waste in the bin next to the toilet and a tip: Behind the mirror above the sink is a small handy closet, sometimes people miss it.

#### Waste

If bins are full, please find extra garbage bags in the right pantry's closet. Full waste bags you can put next to the harbor entrance (inside!). We'll take it away asap.

#### The beamer

As you might have noticed we have a beamer standing in the small room. You can use this to watch movies by connecting it with your notebook or with the tabletspeaker which can be moved without electricity cable (as it also works on batteries). The beamer also has speakers. Cables are provided next to the beamer and you can watch the beams, if it's quite dark, at the top front window from inside or outside. Just imagine you can chill in the Jacuzzi and watch your favorite movie. You can also use the rollable screen above the door.

### The BBQ by BarrelQ

We have a nice Dutch design BBQ, the BarrelQ. It's located nearby harbor's entrance and you are free to move it, use & enjoy it. But some coal in the supermarket and you're done. Just clean it afterwards and place it back.

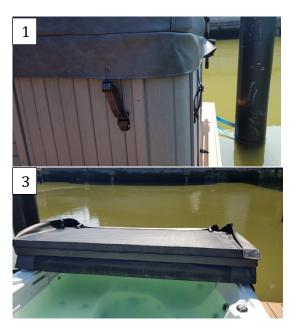
### Digital butler/tablet speaker

In both rooms a Clazio-speaker-tabletcombi is present. This device can simply be used as an alarm clock, a radio, small TV, etc. but it also works on voice recognition by Alexa and Google Now. Just talk to it and ask to manage lighting, though sometimes it doesn't work anymore because your predecessors have changed anything. You're more than welcome to fix it though;-). The tabletspeaker can connect to your smartphone/tablet/laptop in various ways and it can also be connected to the beamer. Just play with it and find out

## The Jacuzzi

To get the best out of your stay AND get lazied after a long day of sightseeing, we offer a unique experience by using our inflatable Jacuzzi. It perfectly seats 5 and is perfect to enjoy summery nights. **Please take a shower before using it** and don't throw anything in the water. Also leave the temperature and filtering on.

To open the jacuzzi please unlock the 4 clips on sides – NOT the 2 ones at the back behind the bar at waterside! - and leave the handle on the top cover. Then flip the left side of the cover over the bar and pull the handle gently upwards; the cover will automatically stay upwards at the side of the jacuzzi and won't fall into the water. Please check pics below.





Don't throw stuff into the water and please use the special plastic glasses in and around the jacuzzi! By pushing the button of the temperature you can slightly change temperature. By pushing the button "Aux" the air bubbles will start and by pushing "Light" you can choose what color lighting you want to have. The knots on the jacuzzi are to manage intensity and locations of the active jets. Please don't touch the jets in the bath itself!

Also please DON'T USE GLASS in/around the jacuzzi; plastic glasses are available in the kitchen!

## The Stark Drive foldable electric bikes

As another optional service we provide electric rental bikes. It's so cool to explore the city and it's harbors with these bikes without almost any effort! Please let us know when you'd like to use them. They normally are located under a black-silver rain cover nearby the entrance inside of the harbor. They are of course locked – as should always be done in The Netherland. The keys with alarm-button (sometimes doesn't work, don't worry) are located in the front locker box in the boat. After returning the bike(s) please put them on the electricity again to recharge; put it in firmly (sometimes needs to be done twice) so you'll see a red light on the charger. If green, it's fully charged or not charging at all. Sometimes power is interrupted; please fold the bike and defold it carefully to fix the problem. Otherwise battery is empty.

Please be aware these bikes are quite expensive per bike so if not brought back we calculate a fee of €500 per missing bike if not being able to hand over the keys. If you can we just calculate half.

## OPTIONAL SERVICES - (bookable via our webapp, please do so in advance)

### **Parking**

At the reception desk of Ibis hotel you can buy a discounted parking voucher for guarded parking in the garage of The Red Apple (navigation address Wijnbrugstraat) for €22,50 per 24 hours. Alternatively we can preregister your car licence number for street parking for €19,50 per day (starting 4pm check-in day till 11am check-out day); your car can be parked in the streets around our harbor. Please be aware of the period of registration as there's very strict control on parking and fines are high. Paid parking options should be paid before/upon arrival! An alternative nearby and cheap parking garage is underneath the Markethall, check <a href="https://www.parkereninmarkthal.nl/en">www.parkereninmarkthal.nl/en</a> for discounted rates.

### **Breakfast**

We offer the optional possibility to use the perfect (inter)continental breakfast buffet at our neighbor Ibis Hotel for only  $\leq 15$ ,- per person per day. Interested? Let us know and we'll provide you vouchers.

#### Lunch

We also offer to bring an extensive lunchset which consists of mixed sandwiches, hot croquettes, fresh fruit juices and fruit, yoghurt, milk and some sweets. Price is €15,- p.p. when minimal 3 persons.

### The Gym

Yes, you should stay in shape during your stay, so some exercise in Rotterdam's coolest club with stunning view over the Maas should be experienced. And…it's just around the corner. They have lots of classes and also a nice sauna. We offer day usage vouchers for the great gym "My Life aan de Maas" for only €10 pppd.

### The Lay-Z Helsinki inflatable Jacuzzi

To get the best out of your stay AND get lazied after a long day of sightseeing, we offer a unique experience by using our inflatable Jacuzzi. It perfectly seats max. 5 and is perfect to enjoy Rotterdam nights. Please be aware that it'll need ~12 hours to heaten up and please be aware it's an inflatable one so easily to be damaged with sharp materials, so please no glasses and also no pets around! To turn on the airjets just unlock the machine by pressing the "button" with the lock symbol and then push the bubbles "button". Please leave the temperature and filtering on. If you get an error message on the display it will either be that the water level is too low (because of splashing water, you could fill it up by using the big red container in the bathroom) or that the filter should be cleaned. Filter can be lifted out easily in the water and be washed under crane and placed back. To reset please push both buttons on the electricity coard hanging below the jacuzzi above the waterside. We calculate €40 per stay and need to know at least 1 day before you want it to be set-up.

#### **Getting Around**

The closest grocery stores are the Spar at Glashaven and the Albert Heijn that is approximately 200-300 meters away, in the basement of the Markthal next to Station Blaak. Lots of different shops, banks, bars, and restaurants are nearby. Nice ones are Vessel11, the red lighthouse ship also in the Wijnhaven or take a short boat ride with the fabulous Watertaxi for only €5 per person to Hotel-restaurant "New York" across the river the Maas...a spectacular ride of only 5 minutes but goss you'll like it! To do so, please call them on +31104030303 and they normally pick you up in 10 minutes. Their nearest pick-up station is at the Boompjes-street next to My Life aan de Maas-gym. To get there, just leave our harbor and walk away from the city, so to the south, to the river the Maas. You cross the Ibis-bridge, walk up the stairs to the Boompjes-street and cross the street. There you'll see the Yellow-black floating dock of the Watertaxi. For the return we'd recommend you to go to the other Watertaxi-station of Leuvehaven, stop at the Maritime Museum. From there it's a nice 5 minute walk back to your Wikkelboat.

### **LOCAL TIPS:**

#### **Restaurants:**

- Very Italian Pizza (VIP) just across the Blaak-street, next to the Markthal, for a quick, good & cheap pizza/pasta
- Vessel11, the red lightship for an easy but good lunch/dinner
- Rozey: all you can drink & eat vegetarian food for great fixed price
- For healthy lunch: Maideh at Pannekoekstraat 81A
- A lot of restaurants around the corner at the Old Harbor or at the Markthal

#### **Museums:**

- Maritime Museum at Leuvehaven, a pleasant 5 minutes walk
- De Kunsthal
- The Cubic houses; you can visit one, the "Kijkkubus"

Once again, thank you for staying with us. We sincerely hope you enjoy your time in Rotterdam! It really is an awesome place. Do not hesitate to contact us if you need anything or have any questions. It is our goal to provide you with the best experience possible.

Sincerely & Enjoy! Sander Waterval & Jelle de Haan Tel: +3188-8887070 Email: info@wikkelboat.nl